

## **Winters Healthcare Foundation Recurring Message Terms and Conditions**

**Effective Date:** May 14, 2025

By opting in to receive SMS messages from Winters Healthcare, also known as Winters Healthcare Foundation (“we,” “us,” “our”), you agree to these Terms and Conditions (Terms).

### **SMS Messaging Service**

By providing your phone number and/or subscribing, you agree to receive recurring SMS text messages from Winters Healthcare for appointment reminders, marketing messages, and general two-way communication about services and resources provided by Winters Healthcare and its community partners. Message and Data Rates may apply.

### **Message Frequency**

While the frequency of messages may vary, you can generally expect to receive approximately one message per month. However, messaging volume may increase or decrease depending on your appointment activity, including new, rescheduled, or canceled appointments. Winters Healthcare reserves the right to adjust message frequency at any time.

### **Message and Data Rates**

Message and data rates may apply based on your mobile carrier’s terms.

### **Privacy Policy**

Your information will be handled in accordance with our [Messaging Privacy Policy](#) and in accordance with our [Patient Privacy Practices](#).

### **Cancellation/Opt-Out Instructions**

You may opt out of receiving SMS messages at any time by replying STOP to any message we send you. After you opt out of text messaging, you will receive one additional message confirming your request has been processed.

### **Help/Customer Support**

Text the word HELP for support. You may also contact us directly at 530-795-4377 or [info@wintershealth.org](mailto:info@wintershealth.org).

### **Liability**

Neither Winters Healthcare nor mobile carriers are responsible for any charges, errors, or delays in SMS delivery or undelivered messages caused by your carrier or third-party service providers.